



7837 FAIR OAKS BOULEVARD  
CARMICHAEL, CALIFORNIA 95608  
TELEPHONE: 483-2452  
FAX: 483-5509

## Leak Exemption Request Form

Owner's Name: \_\_\_\_\_ Account #: \_\_\_\_\_

Service Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Alt Phone Number: \_\_\_\_\_

Date Leak Occurred: \_\_\_\_\_

Location and Details of the Leak:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Repair Date: \_\_\_\_\_

Details of Repairs (*Attach Repair Receipts*):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*I understand that this request does not automatically approve the exemption, the request will be reviewed and a decision will be made by the District; during the review period my account must be kept current.*

Owner's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

<b>FOR OFFICE USE ONLY:</b>	Meter Read: _____
Verified By: _____	Date: _____
Approved/Denied By: _____	Date: _____
Entered By: _____	Date: _____
	Credit Amount: \$ _____

## CARMICHAEL WATER DISTRICT

**REGULATION TITLE:** Water Leak Exemption

**REGULATION NUMBER:** 2000

**2000.00** The purpose of this regulation is to provide the guidelines to staff regarding the District's Water Leak Exemption Regulation.

**2000.10** Once every five (5) years an exemption will be granted on the property to a customer that has experienced an increase in the water bill resulting from a leak in their private plumbing system in accordance with the leak exemption criteria.

**2000.20** Leak Exemption Criteria:

**2000.21** Property owner must notify the District that there is a private leak on their property within 60 days from the bill date that reflects the leakage.

**2000.22** Property owner must notify the District that the repair has been made.

**2000.23** District staff will collect current meter read and verify that the repair has been made (site visit and/or copy of receipt from property owner for repair).

**2000.24** An adjustment will be made only after leak(s) is/are repaired and it is reasonable to predict that the leak(s) or loss will not occur again.

**2000.25** District staff will adjust the property owner's account to the usage from the same period/last year for the base charge for water usage for that leak billing cycle not to exceed 500 ccf.

**2000.26** Non-eligible exemption requests include but are not limited to:

- Unattended or forgotten faucets and nozzles.
- Faulty irrigation valves, timers, and systems.
- Dripping faucets and other home maintenance items.
- Leaking toilets.
- Water heater leaks may be considered depending on the nature of the problem.

**2000.30** Special Circumstance: In addition to the criteria above there are special circumstances that may prevent the customer from repairing water leaks within the time restraints identified in the chart above. Special circumstances may require special permit from Local or State Agencies or other hardships may occur. In special circumstances the exemption request will be directed to the General Manager for consideration and resolution.