

CARMICHAEL WATER DISTRICT

Regulations Manual

REGULATION TITLE: **Water Leak Exemption**

REGULATION NUMBER: **2000**

2000.10 The purpose of this regulation is to provide the procedure for Carmichael Water District (District) staff to administer the District's Water Leak Exemption Regulation.

2000.20 Leak Exemption Criteria

2000.21 An exemption may be granted only once in every five (5) years on any specific property. The owner of the property must have experienced an increase in their water bill due to a leak associated with a broken underground or unexposed pipe in their private plumbing system.

2000.22 Property owner must notify the District that there was a private leak on their property within sixty (60) days from the bill date that reflects the leakage.

2000.23 Property owner must notify the District that the repair has been made prior to the District approving an Exemption.

2000.24 District staff will collect the necessary information to determine the amount of the adjustment including current meter read, data log and verification that the repair has been made (site visit and/or copy of receipt from property owner for repair).

2000.25 An adjustment will be made by the District after the leak is repaired and the District determines that the work to repair the pipe is consistent with industry standards to the level that the leak or loss will likely not occur again.

2000.26 District staff will determine the cost amount appropriate for the leak exemption and adjust the property owner's account based on the water loss data acquired through the meter's data log as determined by the staff. If the data log is not available, prior year's usage history for the same period will be used by billing staff to estimate and determine the loss amount. Adjustments will be limited to thirty (30) days prior to the day the pipe was repaired with a maximum of 500 CCF.

2000.30 Ineligible Leak Exemption Items

2000.31 Plumbing items that are not eligible for the Water leak Exemption are as follows:

- a. Any portion of an outdoor irrigation system downstream of a control valve.
- b. Irrigation timers and any portion of control valves.
- c. Any portion of the plumbing system related specifically to a pool/spa/water feature.
- d. Any portion of the plumbing system related specific to toilets.

2000.40 Special Circumstance

2000.41 If a special permit from a Local or State Agency was required to repair the pipe and stop the leak, adjustments will be limited to thirty (30) days prior to the issuance of the required permit.