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Carmichael Water District has YouTube videos where you can learn more about the District's surface water and groundwater supplies. You can find them on our YouTube channel under Carmichael Water District or on our website at carmichaelwd.org.

The Flow

Spring 2021

IMPORTANT NOTICE

Carmichael Water District is Transitioning to Monthly Billing July 1, 2021

In response to high customer demand, the District is excited to announce monthly billing.

Benefits of Monthly Billing:

- Provides for more manageable billing. Smaller bill monthly vs. larger bill bi-monthly.
- Supports water conservation allowing customers to monitor water consumption monthly.
- Consistent with typical utility and household monthly billing.

Transition to Monthly Billing:

- Even month billed customers start monthly billing in July: Final bi-monthly bill for April/May usage invoiced on June Statement. First monthly bill for June usage invoiced on July Statement.
- Odd month billed customers start monthly billing in August: Final bi-monthly bill for May/June usage invoiced on July Statement. First monthly bill for July usage invoiced on August Statement.

Register for E-Billing and Autopay at: InvoiceCloud.com/carmichaelwd

Pay by computer, phone or smartphone using:



FAST AND EASY



SAFE AND SECURE



ECO-FRIENDLY

No registration is required for "One Time Pay," the fastest way to pay online and confirm payment.

Your information is kept confidential, secure, and backed by the highest security standards.

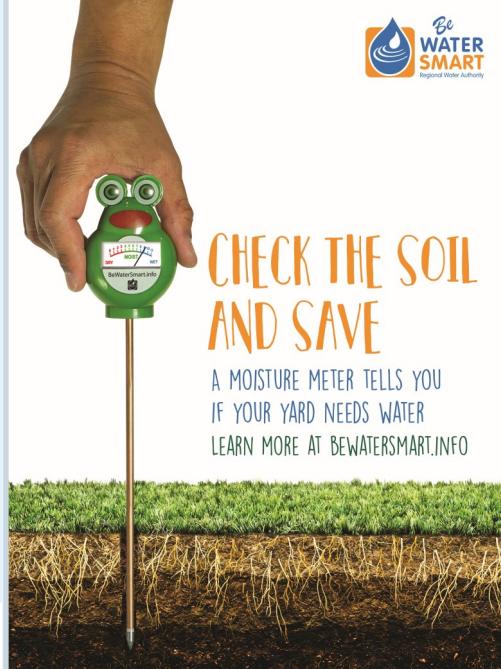
Paying online reduces paper use and is an easy way to help the environment.



California has now experienced two back-to-back dry winters (2019-20 and 2020-21). In fact, last winter tied for the third driest in over a century. Although we have not yet entered a drought emergency, the combined dry winters impact flow conditions in the American River, Carmichael Water District's (District) primary supply source.

Additionally, the State Water Resources Control Board (SWRCB) issued a statement cautioning that continued dry conditions can threaten water supplies, impair critical habitat, reduce recreational opportunities, and create uncertainty for all water users. With this warning comes the real possibility of the SWRCB curtailing the District's access to surface water. As we continue to experience unseasonably warm temperatures, combined with a lack of sufficient precipitation, the likelihood of State intervention becomes increasingly higher. Moving forward, if the SWRCB takes curtailment action, the District will need to implement our Water Shortage Contingency Plan requiring water use reductions and possible drought surcharge rates.

What Customers Can Do Now—Use Water Efficiently



Use water efficiently, especially outdoors, where most home water use occurs in the District and the Sacramento Region.

Check soil moisture before turning on sprinklers

Check your soil moisture with a moisture meter or by digging down with a hand shovel. Maintain soil moisture and avoid over irrigation and water runoff.

Replace older sprinklers with more efficient rotary nozzles

High-efficiency rotary nozzles improve irrigation efficiency by 30% by slowly delivering multiple rotating streams of water at a rate the soil more easily absorbs, eliminating wasted water.

Repair leaks both inside and outside

Identifying and repairing water leaks can significantly reduce water use and the associated cost.

Get a free Water Efficiency Survey

Get help identifying leaks plus get free water efficient devices including moisture meters and high-efficiency rotary nozzles for compatible sprinkler systems. To schedule your free Water Efficiency Survey, please contact us at (916) 483-2452 or email us at mail@carmichaelwd.org.

What the District is Doing Now—Water Transfer Opportunities & Groundwater Supplies

As the District continues to monitor dry conditions and promote water use efficiency, we are also focusing on our fiduciary responsibilities by seeking out revenue generating opportunities for our customers. This includes exploring opportunities to participate in water transfers and water sales. Water transfers can generate additional revenue for the District offsetting financial losses from curtailment or drought reductions. This sale of water also provides an additional revenue source for the District's financial planning activities. The District will continue to notify customers should water transfer opportunities become available.

Increased Groundwater Production

To offset both water shortages and transfers, the District increases production of its own groundwater sources to maintain a reliable District water supply.

District Groundwater Characteristics

With an increase in groundwater production, some customers may notice some temporary changes in their tap water. It is important for customers to know:

- Groundwater meets or exceeds all State and Environmental Protection Agency regulatory requirements.
- The District typically increases groundwater use in the summer.
- Groundwater has higher mineral content (hardness) than does surface water and may leave deposits on glass and metal.
- Groundwater and soap does not lather as easily as surface water and soap.
- At times, groundwater production can cause water to have a slightly "milky" appearance which is typically due to an interesting but harmless phenomenon known as "entrained air". Tiny air bubbles cause the milky appearance.

The District appreciates your support while we balance our water supply reliability activities with revenue generating opportunities. As we move forward, the District will continue to keep customers informed. The best place for up-to-date information is the District's website, which can be accessed at www.carmichaelwd.org.